L Number	Hits	Search Text	DB	Time stamp
-	2079	(customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 09:33
	20,0	feedback)	US-PGPUB;	2004/03/03 03.03
		lecabacky	EPO; JPO;	
			DERWENT:	
			IBM TDB	
_	530	((customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 09:39
	300	feedback)) and agent	US-PGPUB;	2004/03/03 03.33
		reedback// and agent	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
_	135	(((customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 12:01
	'00	feedback)) and agent) and (call adj center)	US-PGPUB;	2004/03/03 12.01
		leedback), and agent, and (can adj center)	EPO; JPO;	•
			DERWENT;	
			IBM TDB	
_	90	(customer same comment) and (catalog\$3 with (number or	USPAT:	2004/09/09 10:53
	"	order))	US-PGPUB;	2004/05/05 10.05
			EPO; JPO;	
			DERWENT;	
			IBM_TDB	
_	128	((((customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 12:02
		feedback)) and agent) and (call adj center)) and (request\$3	US-PGPUB;	200 1700700 12.02
		or ask\$3 or solicit\$5)	EPO; JPO;	
		· · · · · · · · · · · · · · · · · · ·	DERWENT;	
			IBM TDB	,
]	72	((((customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 14:44
		feedback)) and agent) and (call adj center)) and ((request\$3	US-PGPUB;	
		or ask\$3 or solicit\$5) same (comment or feedback))	EPO; JPO;	
		, , , , , , , , , , , , , , , , , , , ,	DERWENT;	
		,	IBM TDB	
-	294	request\$3 same ((comment or feedback)) with customer	USPAT;	2004/09/09 14:54
			US-PGPUB:	
	1	•	EPO; JPO;	
	1		DERWENT;	
			IBM_TDB	
-	15	(request\$3 same ((comment or feedback)) with customer)	USPAT;	2004/09/09 16:44
		and ((call adj center) same agent)	US-PGPUB;	
			EPO; JPO;	
		•	DERWENT;	
[	1		IBM_TDB	
-	80	(request\$3 same ((comment or feedback)) with customer)	USPAT;	2004/09/09 16:44
[		and agent	US-PGPUB;	
			EPO; JPO;	
]			DERWENT;	
L			IBM_TDB	

L Number	Hits	Search Text	DB	Time stamp
-	254	feedback same supervisor	USPAT;	2004/09/13 09:37
			US-PGPUB;	
			EPO; JPO;	
		•	DERWENT;	
			IBM_TDB	
•	22	(feedback same supervisor) and catalog\$3	USPAT;	2004/09/13 09:27
			US-PGPUB;	
			EPO; JPO;	
			DERWENT;	'
			IBM_TDB	
-	25	(feedback same supervisor) and (call adj center)	USPAT;	2004/09/13 09:31
			US-PGPUB;	
·			EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	2	(feedback same supervisor) and (mail adj order\$3)	USPAT;	2004/09/13 09:31
			US-PGPUB;	
			EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	2	(feedback same supervisor) same agent same customer	USPAT;	2004/09/13 10:46
			US-PGPUB;	
			EPO; JPO;	
	•		DERWENT;	
			IBM_TDB	
-	36	feedback same service same agent same customer	USPAT;	2004/09/13 09:38
			US-PGPUB;	
			EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	32	(feedback same supervisor) and agent and customer	USPAT;	2004/09/13 15:23
1			US-PGPUB;	
			EPO; JPO;	
			DERWENT;	
	,		IBM TDB	